

BENOIT VALLA

Current position EMEA Digital director at JLL

Previous positions EMEA Technology Business Partner at JLL
Management & Technology consultant at Accenture

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Nationality French
Full Settled status

Education Master of Science (MSc) in **Management and Business Administration**
Institut Mines-Telecom Business School, Ecole Supérieure de Commerce
France

References and contacts are available on request – Last update: 02/2026

Personal profile

Senior digital transformation and technology leader with 12+ years of strategic experience driving complex programmes across multinational organisations. Proven track record in C-suite engagement, international technology strategy development, and delivering transformational business outcomes through innovative digital solutions. Demonstrated expertise in managing multi-regional teams, optimising technology roadmaps, and executing large-scale digital transformations within the commercial real estate sector.

Distinguished by collaborative leadership approach and exceptional stakeholder management capabilities across diverse organisational environments. Expert in navigating complex cross-functional transformation programmes within large organisations whilst enhancing digital investment value and operational excellence.

Employment History

JLL (Jones Lang Lasalle), UK

EMEA Digital director | Leeds | April 2022 - Present

Strategic technology leader for t tris, JLL's \$750M Design & Build specialist operating across 14 geographies. Serve as primary technology advisor to PDS & t tris EMEA board, overseeing comprehensive digital transformation initiatives.

- Established business-centric digital investment strategy following major organisational restructuring, managing c. \$4M annual digital budget to drive technology governance and value optimisation
- Architected strategic platform integration between t tris and JLL, unifying the enterprise information ecosystem, driving operational excellence and seamless business convergence across 6 core applications
- Expanded BIM maturity managing 1,500+ projects through digital workflows, positioning t tris as global JLL spearhead for digital design and construction
- Partnered with business and technology teams to deliver award-winning digital products including Sustainability tool and furniture Re-Use platform
- Introduced pioneering generative AI capabilities across EMEA, implementing smart automated cost mapping and intelligent test-fit solutions
- Secured unified global technology roadmap alignment with APAC and Americas for newly created JLL Design practice

Technology Business Partner | London | April 2020 – March 2022

Supervised all technology strategy (CIO & CTO responsibilities) for t tris entity, managing product group roadmap and leading multiple onshore/offshore teams.

- Delivered consistency and transparency in technology management, rebuilding trust and greatly improving business-technology relationships, resulting in the full handover of the technology portfolio management
- Executed rationalisation of home-grown project management tool, reducing operational expenditure by 50% whilst improving delivery quality and output through DevOps principles
- Established enterprise-grade BI capability foundation through comprehensive data governance and quality initiatives
- Drove enterprise-wide technology optimisation strategy, redesigning hardware and licensing models to achieve six-figure savings while improving user experience.

Lead Project Manager and Business Analyst | London | January 2017 – March 2020

- Led ERP integration project (PeopleSoft upgrade), managing complete delivery team
- Established technology Steering Committee governance and strategic project prioritisation
- Led redesign and rebuilding of 25% of application scope, delivering enhanced functionality that enabled successful roll-out across new Central Europe markets (200+ users)

Accenture, France

Management and Technology Consultant | Paris | February 2014 – September 2016

Delivered complex telecommunications transformation programmes for Orange Business Services, managing large-scale system implementations across multiple releases.

- Led cross-functional delivery teams of 30+ professionals across onshore and offshore locations, managing critical go-live criteria for major telecommunications catalogue reconfigurations
- Architected offer configuration processes for 2000+ plans and 5000+ options across complex product portfolios
- Implemented transformational gap treatment processes that reduced open items from several hundred to fewer than ten
- Delivered comprehensive knowledge transfer programmes across client teams and delivery centres in India
- Orchestrated complex implementations across SIEBEL, OSM, and BRM platforms (Oracle), ensuring seamless system integration and business continuity

Bouygues Telecom, France

Product Manager (trainee) | Paris | June – December 2012

Supported Cloud solutions development for business market (€500,000+ budget), coordinating cross-functional stakeholder workshops and managing external solution integrator relationships.

Skills summary

Methodologies and techniques

- **Strategic leadership:** strategic planning and execution, financial forecasting & monitoring, operations and risk management
- **Transformation & innovation:** product and programme management, product development operations, design thinking, change management
- **Delivery & operations:** SDLC, Agile, DevOps, IT operations management & hardware

Soft skills

- **Strategic leadership:** critical thinking and problem solving, analytical and decision making
- **People leadership:** stakeholder and team management, multicultural and inclusive management
- Adaptability and creativity

Functional technology stack

- **Strategic & enterprise:** enterprise integration, business intelligence, data warehousing and analytics, CRM, ERP, Power platform (low/no code)
- **Design & construction:** architecture, 3D modelling, LLMs and GenAI, construction management, BIM & CDE, 3D visualisation, creative tools, sustainability & ESG solutions

- **Project & resource management:** project management, costing, procurement, HSSE, legal, resource planning & management
- **Development & operations:** software development (Azure, Jira, QC), digital service provisioning & billing

Languages

- English (Full professional proficiency)
- French (Native)
- Spanish (Professional proficiency)

Education

Institut Mines-Telecom Business School

- Master of Science (MSc) in Management and Business Administration (Ecole Supérieure de Commerce)

Other

Certifications

- Certified Prince2 Practitioner
- Certified Scrum Master